



## Cambiar la contraseña o desbloquear la cuenta por SMS

Elementos requeridos Dispositivo con conexión a Internet

**Steps** 

- 1. En un navegador de Internet (Internet Explorer, Firefox, Safari, Edge o Chrome), ingrese en bayada.okta.com
- 2. Haga clic en Need help signing in? (¿necesita ayuda para iniciar sesión?), luego haga clic en Forgot Password (olvidé la contraseña).
- 3. En la página de restablecimiento de la contraseña, introduzca su correo electrónico o nombre de usuario (todo lo que precede al símbolo @) y elija SMS
- 4. Deberías recibir un texto con tu código
- 5. Escriba su código y haga clic en Verify
- 6. Responda a su pregunta de seguridad y haga clic en Reset Password
- 7. Introduzca una nueva contraseña dos veces y haga clic en Reset Password
- 8. You may be prompted to use Multi-Factor Authentication (MFA) to continue
- 9. Tu nueva contraseña está configurada

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